

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. The reason is because there are phone numbers, IP names, and IP numbers, and the different video phones are not all compatible according to the fact that a certain video phone might have to be contacted a certain way. It would be much simpler to pick ONE system for ALL types of Video Phones no matter who the provider is. Its a pain in the butt trying to figure out how I can call my friends, when each one has to be called a different way bec of the different ways and the different "rules". Phone numbers would be sooo much more better! IP nmbrs changed too much and the phone numbers stay the same always.

I don't like that my VRS is blocked and sometimes I have to wait. This is frustrating and irritating because I may not have time to sit and wait--its stressful. I want my call answered in the same manner that if I were calling a hearing person and they were available, they would answer or it would ring and ring or an ans mach would pick up.

It is very important to make everyone equally accessible by setting up one system just like the telephone. One system works better than trying to combine various systems. Imagine if you had to dial ip nmbrs or use the letters on the phone only, instead of just the telephone number.

The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. It would be much better for our general health as well as our insanity of not having to deal with the frusterations and walls we run into with these many various different ways and "rules" that apply to certain video phones. Thank you for this opportunity to make my comment.

Sincerely,
Renee' Sites of Oklahoma